# Navin Balakrishnan

SENIOR CREATIVE DIRECTOR

Strategy / Experience / Design

#### NAVIN BALAKRISHNAN

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#### PROFESSIONAL SUMMARY

I'm an award winning Senior Creative Director with 22+ years of design experience across Creative Strategy, User Experience and User Interface design.

I have extensive knowledge in branding, conceptualization strategy and art direction, with proven expertise in digital arenas of experience design, UI/UX, app and web design. My tenure spans experience in agencies, boutique design cells and print production houses.

I'm a brand evangelist, extremely passionate about digitally transforming brands from an experience perspective.

I love infusing brand mapped design thinking across projects and ensuring that digital innovation is key to the business objectives of the client.

I play a key role in defining strategies, winning new logos and executing creative strategy with a strong undertone of brand.

#### WORK EXPERIENCE

Associate Director (Sr. Creative / Experience Director) - Cognizant (Sept 2014 till date)

National Creative Director - Indigo Consulting-Leo Burnett, Publicis Groupe (Dec 2007 to Sept 2014).

### AREAS OF EXPERTISE

- Creative Strategy
- Campaign Management
- Art Direction
- Branding & Innovation

AWARDS WON

- Conceptualization
- Experience Design
- Interaction Strategy
- UX Strategy

Creative Consultant -

World Wide Media

(July 2007 to Dec

Creative Head -

IL&FS Design Centre

Nov 2004 to June

2007).

2007).

Art Director - **Spenta Multimedia** (April 2004 to November 2004).

Sr. Art Director -Schoolnet India (Dec 2000 to April 2004). Sr. Web & Multimedia Designer - **Myiris.com** (Dec 1999 to Nov 2000)

Graphic designer & Copywriter - Mid-Day Multimedia (April 1996 to Nov 1999)

- Persona Mapping
- UI Design

I've been fortunate to win a host of awards through my career, including 3 Webby honorees, a Marcom Platinum, a Stevie bronze, and a host of others.



# P R O J E C T S H O W C A S E

# CAMPAIGNS

# **3M KCI ONEIT - INTEGRATION CAMPAIGN**

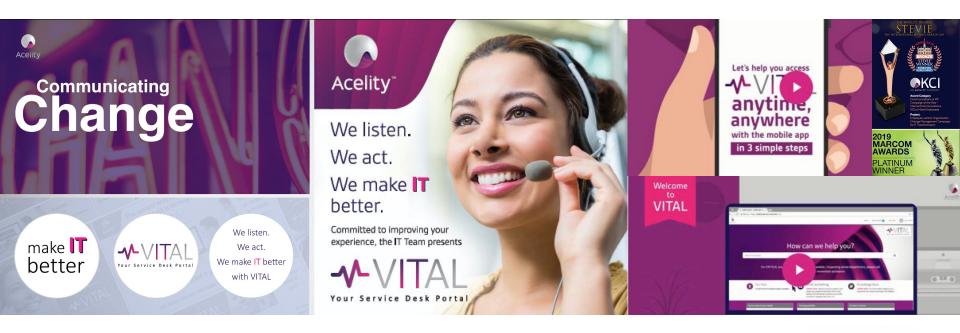


**CREATIVE LEAD FOR 3M KCI ONE IT INTEGRATION OCM CAMPAIGN:** Lead the 3M KCI IT Integration OCM communication campaign to update legacy KCI employees about the IT Integration from KCI to 3M. Based on the NEXT framework, this campaign is targeted at that legacy employees understand about the transition of existing KCI IT Services to the 3M environment. And to ensure that the employees swiftly adopt to the new systems.

As a creative lead, I led the campaign effort, establishing the branding identity of the campaign, crafting the campaign plan, the tone of communication and the phase wise asset delivery plan.



# KCI IT - OCM CAMPAIGN



**CREATIVE LEAD FOR KCI IT OCM COMMUNICATION CAMPAIGN:** Managed and lead an employee centric marketing communication campaign to spread organizational awareness about IT transformation. Based on the NEXT framework, the campaign was targeted at improving employee perception about the IT team and services and to also ensure swift adoption of the transformational changes being rolled out. As Creative Engagement Lead, I was responsible for the campaign from concept to delivery. Working with offshore teams, I devised the overall communication strategy, crafted the visual branding umbrella and worked with the client POC to draw a well thought out asset delivery plan.



# KCI PREVENA - MARKETING CAMPAIGN



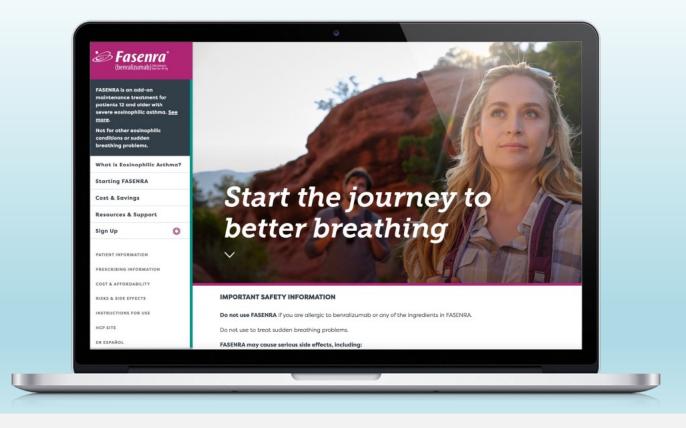
**CREATIVE & MARKETING LEAD FOR KCI IT OCM COMMUNICATION CAMPAIGN:** Managed and lead the digital marketing communication campaign to help KCI launch and generate awareness and leads for PREVENA DE NoVo and PREVENA RESTOR products among select surgical specialties and hospital administration. As Creative Engagement Lead, I was responsible for the marketing campaign from concept to delivery. I devised the overall communication strategy, crafted the visual branding umbrella and worked with the client POC to draw a well thought out asset delivery plan.



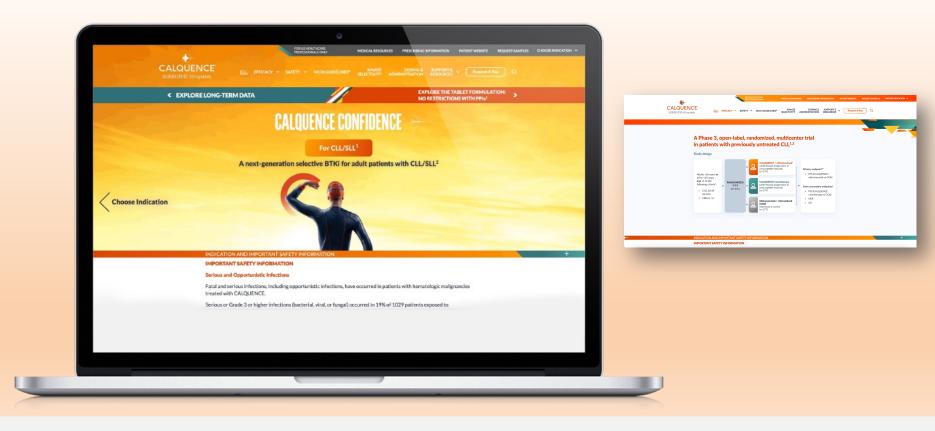
# P R O J E C T S H O W C A S E

# UI / UX STRATEGY

PLEASE NOTE: Owing to client confidentiality clauses, an exhaustive portfolio of UX wires and workflows cannot be shared online at this point.



**UX / DESIGN LEAD ASTRA ZENECA DESIGN TRANSFORMATION:** Led the UX design strategy for Fasenra (AZ).. Understood the brand eco-system Partnered with key CLIENT decision makers, process SMEs, and other vital stakeholders to understand requirements, Planned and lead requirement gathering workshops, brainstorming sessions, and technical discussions to solidify the scope and timelines. Conducted planning sessions with all partner teams to determine the dependencies and constraints.



**UX / DESIGN LEAD ASTRA ZENECA DESIGN TRANSFORMATION:** Led the UX design strategy for CALQUENCE (AZ).. Understood the brand eco-system Partnered with key CLIENT decision makers, process SMEs, and other vital stakeholders to understand requirements, Planned and lead requirement gathering workshops, brainstorming sessions, and technical discussions to solidify the scope and timelines. Conducted planning sessions with all partner teams to determine the dependencies and constraints.



**UX / DESIGN LEAD ASTRA ZENECA DESIGN TRANSFORMATION:** Led the UX design strategy for LYNPARZA (AZ).. Understood the brand eco-system Partnered with key CLIENT decision makers, process SMEs, and other vital stakeholders to understand requirements, Planned and lead requirement gathering workshops, brainstorming sessions, and technical discussions to solidify the scope and timelines. Conducted planning sessions with all partner teams to determine the dependencies and constraints.

This site is intended for US Consumers

**BREZTRI No. 3 Car** 

BREZTRI Zero Pav

Savings & Support



Benefits of BREZTRI

BREZTRI AEROSPHERE® (budesonide 160 mcg.

Inhalation Aerosol

BREZTRI is used long term to treat chronic obstructive pulmonary disease (COPD). BREZTRI does not replace a rescue inhaler for sudden symptoms and is not for the treatment of asthma.

Safety Information COPD & Flare-Ups Talking to Your Doctor

**ASK YOUR DOCTOR ABOUT** 

BREZTRI

IF YOU HAVE COPD,





#### **Frequently Asked Questions**

What is the approved	What are COPD	How could I save on	How do I store my
use for BREZTRI?	flare-ups?	my BREZTRI	BREZTRI inhaler?



**UX / DESIGN LEAD ASTRA ZENECA DESIGN TRANSFORMATION:** Led the UX design strategy for ABB (AZ).. Co-ordinated with the agency team to understand the creative vision and translate the same to functional user journeys. Crafted the wireframes in collaboration with client and internal teams. Ensured that the sanctity of the creative vision was not lost while the functionality and logic of the journey remained intact.

SEARCH



THIS SITE IS INTENDED FOR US CONSUMERS

HEALTH CARE PROFESSIONAL LINK >

 BEVESPI AEROSPHERE is a prescription medication used long-term to treat adults with COPD READ MORE... BEVESPI AEROSPHERE is not a rescue inhaler and is not for use to treat sudden COPD symptoms. READ MORE...



#### **BEVESPI AEROSPHERE**

# AIMS TO OPEN AIRWAYS TO THE MAX

#### A maintenance treatment for adults with COPD.

BEVESPI AEROSPHERE is a combination of **two COPD medicines**. When used long-term—two puffs, twice a day—BEVESPI AEROSPHERE works two ways to help open airways and keep them open. Open airways can help open your world for better breathing.

It is not a rescue inhaler and is not used to treat sudden COPD symptoms. It is not for the treatment of asthma.

**UX / DESIGN LEAD ASTRA ZENECA DESIGN TRANSFORMATION:** Led the UX design strategy for BEVESPI (AZ).. Understood the brand eco-system Partnered with key CLIENT decision makers, process SMEs, and other vital stakeholders to understand requirements, Planned and lead requirement gathering workshops, brainstorming sessions, and technical discussions to solidify the scope and timelines. Conducted planning sessions with all partner teams to determine the dependencies and constraints.

SCROLL

BEVESPI

**AEROSPHERE** 

(glycopyrrolate 9 mcg/formoterol

fumarate 4.8 mcg) Inhalation Aerosol



#### UX STRATEGIST & CREATIVE DESIGN

ROLE SUMMARY

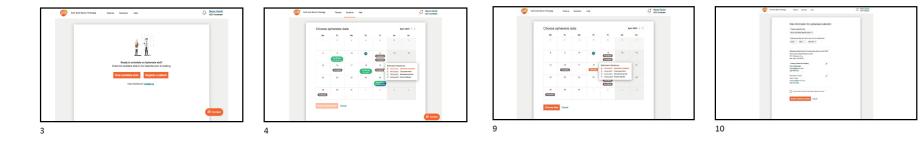
Led the UX design and strategy work for several user journeys for GSK Cell Gene Therapy

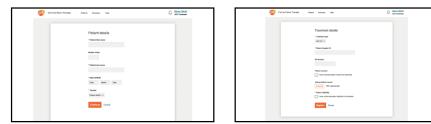
Lucid, simple and easy – the journeys are minimal in design and with no clutter and zero distractions.

















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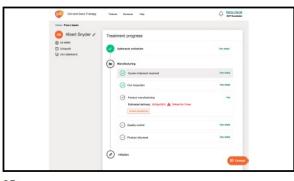




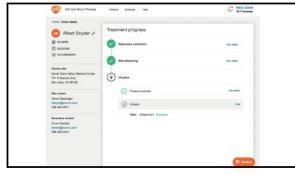




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# .Brand Drivers

# **MAX LIFE INSURANCE**

### CREATIVE DIRECTOR - STRATEGY & UX / UI DESIGN

#### ROLE SUMMARY:

Successfully anchored the creative effort, winning the confidence of the client and building a good rapport with the core client stakeholders.

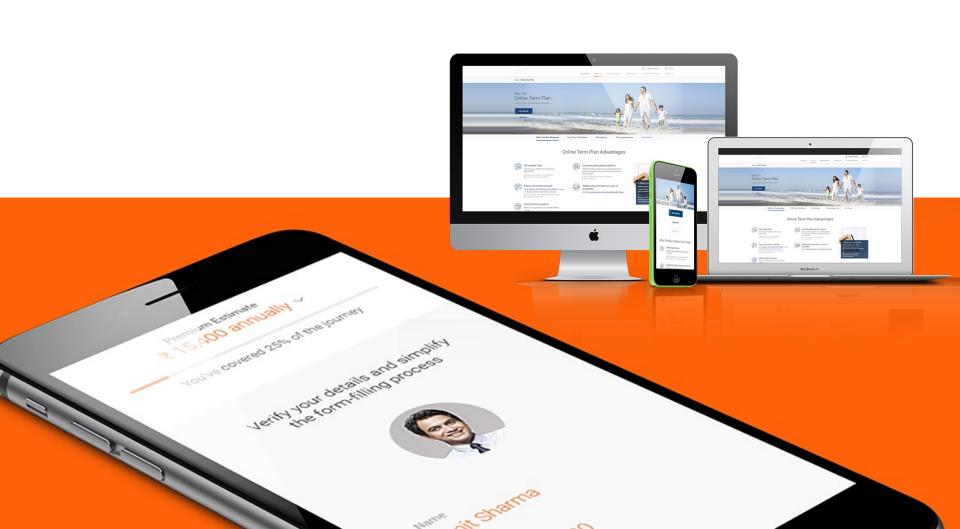
Charted the creative strategy for the project and coordinated the design effort, managing design teams across locations, ensuring that the client was presented with the best design strategy.

#### **KEY RESPONSIBILITIES:**

Cognizar

Led the complete design effort for this leading life insurance brand based out of Gurgaon - right from establishing the brand tonality to arriving at a visual look and feel in sync with the brand drivers.

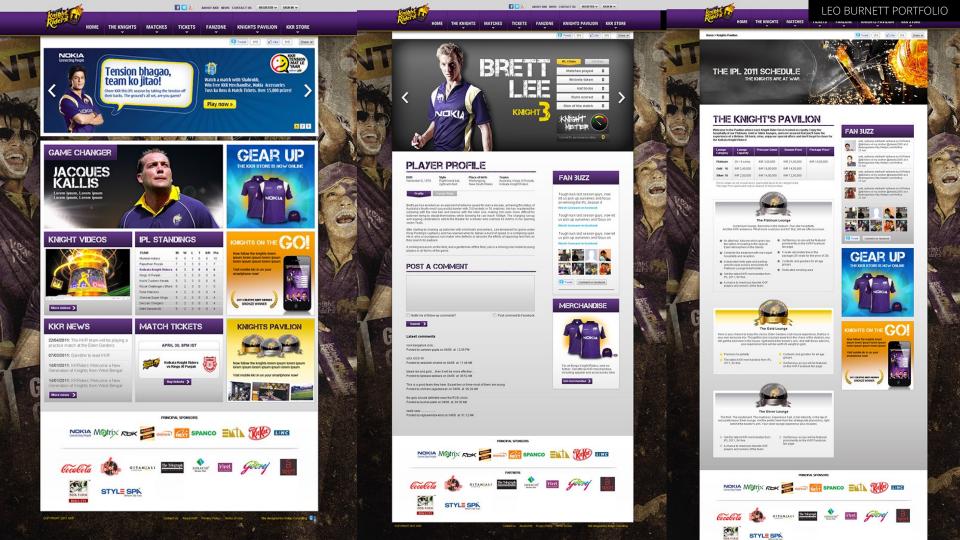
Collaborating with the UX lead and ensuring that the interactions and design are complimenting each other, while the brand essence is maintained through the interaction behavior, including tone of content, call outs, iconography etc.







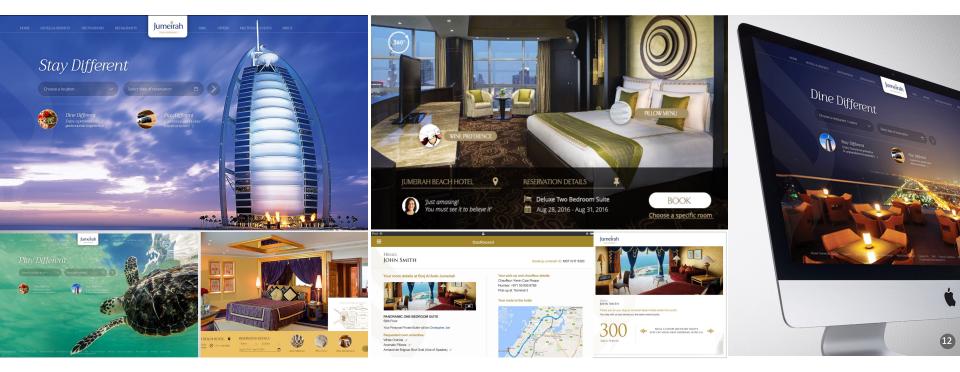




# P R O J E C T S H O W C A S E

# **DIGITAL TRANSFORMATION**

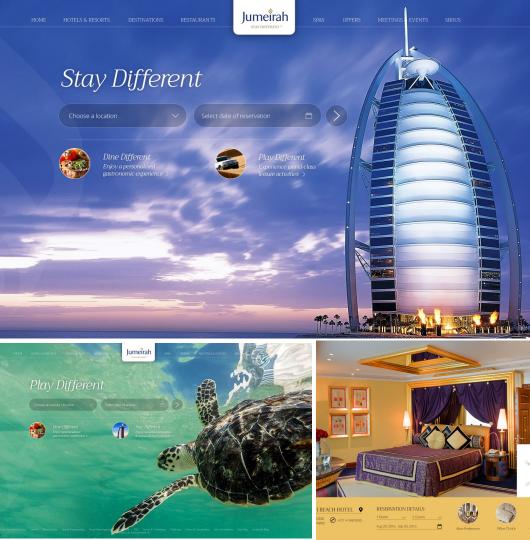
## JUMEIRAH



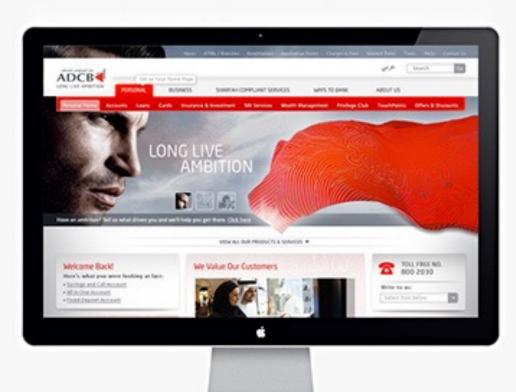
**BRAND STRATEGIST AND UX / DESIGN LEAD FOR JUMEIRAH DIGITAL TRANSFORMATION:** Led the creative design and strategy work for the Jumeirah POC which was successfully won by CDB Worked with the leadership team and other key stakeholders to conceptualize and fashion the creative approach for the pitch deck.



Strategically evolved the brand's 'Stay Different' tagline into a campaign series, extending into 'Dine Different' & 'Play Different'. Helped craft the entire user journey from booking to experiencing the stay end to end.

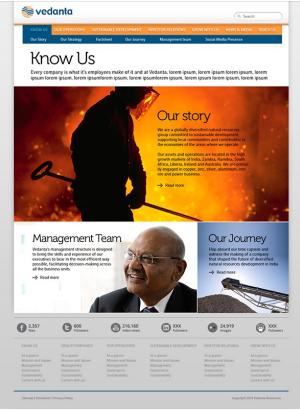






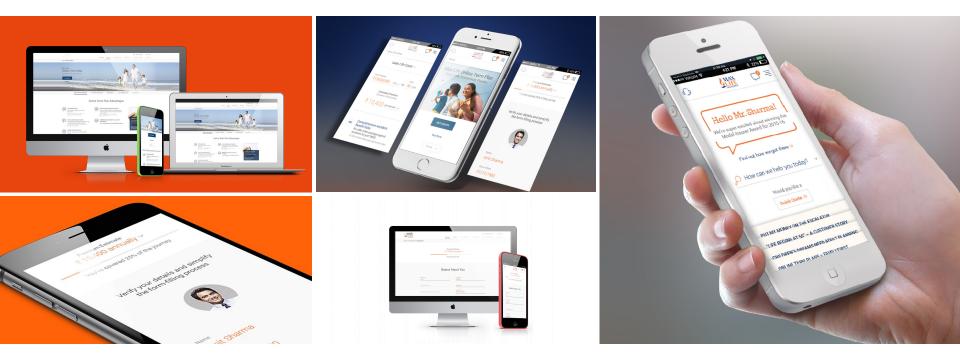








# MAXLIFE DIGITAL TRANSFORMATION



**CREATIVE DIRECTOR IN CHARGE OF DESIGN STRATEGY, BRANDING, UX / UI DESIGN:** Charted the creative strategy for the MaxLife Insurance Digital Transformation project - coordinated the design effort, managing design teams across locations, ensuring that the client was presented with the best design strategy. Led the complete design effort for this leading life insurance brand based out of Gurgaon, India - right from establishing the brand tonality to arriving at a visual look and feel in sync with the brand drivers. Collaborating with the UX lead and ensuring that the interactions and design are complimenting each other, while the brand essence is maintained through the interaction behavior, including tone of content, call outs, iconography etc. Successfully anchored the creative effort, winning the confidence of the client and building a good rapport with the core client stakeholders.



## YUM FOODS



**CREATIVE DIRECTOR IN CHARGE OF DESIGN STRATEGY, BRANDING, UX / UI DESIGN:** Played a pivotal role in devising the Creative Strategy, Brand Insight & Analysis, Conceptualization and visualization, Visual Design, Interaction Design, Art direction, Coordination and leading visual design effort for the YUM foods POC. Helped craft the design and interaction strategy. Worked with the UX team to craft a superior user experience for users. Integrated a much-required brand perspective into the designs. Presented the final creative deck to the clients with the strategy and designs being well appreciated.



# YUM FOODS WEBSITE TRANSFORMATION

### CREATIVE STRATEGIST & DIRECTOR - UI DESIGN

### ROLE SUMMARY

Played a pivotal role in crafting the design and interaction strategy. Worked with the UX team to craft a superior user experience for users. Integrated a much required brand perspective into the design s.

### **KEY RESPONSIBILITIES**

Creative Strategy, Brand Insight & Analysis, Conceptualization and visualization, Visual Design, Interaction Design, Art direction, Coordination and leading visual design effort.







# P R O J E C T S H O W C A S E

# CSR

# COGNIZANT FOUNDATION



**CREATIVE DIRECTOR IN CHARGE OF DESIGN STRATEGY, BRANDING, UX / UI DESIGN:** Led the creative design and strategy work for the CF corporate website, annual report and the 10-year commemorative collaterals. Re-designed the CF website to a fully responsive, dynamic version with classified project database, aesthetic tile display, to highlight recent projects using actual project imagery. The design also communicates upfront the core areas supported by the foundation. In addition, the website also displays announcements about completed projects, special events and leadership videos, effective search and quick calls to action.





# COGNIZANT FOUNDATION DESIGN

#### ROLE SUMMARY

Led the creative design and strategy work for the website, annual report and the 10 year commemorative collaterals.

### KEY RESPONSIBILITIES

Re-designed the CF website to a fully responsive, dynamic version with classified project database, aesthetic tile display, to highlight recent projects using actual project imagery.

The design also communicates upfront the core areas supported by the foundation.

In addition, the website also displays announcements about completed projects, special events and leadership videos, effective search and quick calls to action.

www.cognizantfoundation.org



This radiating power of education makes it one of the primary focus areas for Cognizant Foundation in its CSR efforts through the past ten years.



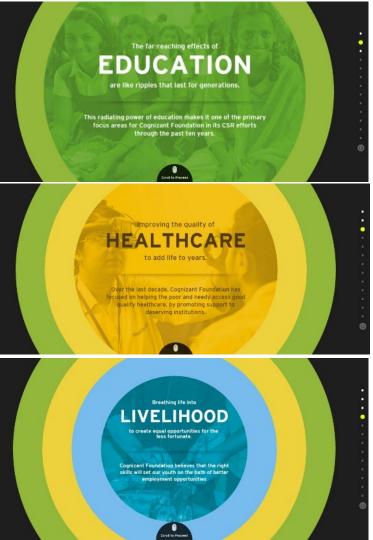
#### Improving the quality of HEALTHCARE to add life to years.

Over the last decade, Cognizant Foundation has focused on helping the poor and needy access good guality healthcare, by promoting support to deserving institutions.

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# **10 YEAR COMMEMORATIVE WEBSITE** & BOOK - COGNIZANT FOUNDATION

### CREATIVE STRATEGIST & DIRECTOR - UI DESIGN

#### ROLE SUMMARY

Led the creative design and strategy work for the 10 year commemorative microsite 'Creating impact from the inside out' and print collaterals.

#### **KEY RESPONSIBILITIES**

As 2014-15 marked the 10 year milestone for Cognizant Foundation, this year, an online commemoration was created that would not just communicate the achievements and milestones of the foundation effectively but also leave behind a lasting impact.

Using a visual metaphor of ripples, the website interactively captures the journey of the Cognizant Foundation over the past decade, showcasing some of it's noteworthy projects and the ever widening effects that it's work has had over the beneficiaries, the volunteers as well as the visionaries.

### http://cf\_10comm

The online metaphor theme was well received and continued into print format, in the form of a commemorative book that was released at the CF 10th anniversary event.

LIVELIHOOD

EDUCATION

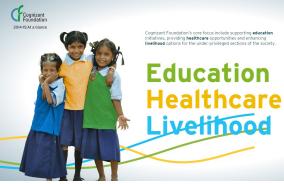
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Cognizant Foundation

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### Education Unlocking the key to development

🙀 🐼 🍙 < View the :

The major issues affecting each strata of education in India are quality and relevance. Adequate infrastructure facilities, relevant curriculum and pedagogy, quality teachers and financial aid for students are some of the pressing needs of india's education sector.



#### Performance Highlights

Throughout 2014-15, our endeavour was to empower underprivileged communities and individuals in vital sectors. Our performance highlights showcase the numbers behind the success. for the year.







# $\mathsf{P} \ \mathsf{R} \ \mathsf{O} \ \mathsf{J} \ \mathsf{E} \ \mathsf{C} \ \mathsf{T} \qquad \mathsf{S} \ \mathsf{H} \ \mathsf{O} \ \mathsf{W} \ \mathsf{C} \ \mathsf{A} \ \mathsf{S} \ \mathsf{E}$

# MISC

## PAST WORK // BRAND PORTFOLIO









Cards Insurance & Investme

LONG LIVE AMBITION

ADCB















जिन्हें देश<sub>ये</sub> देश











unicef



# Thank You